v2.5.12 & Mobile v3.3.0

Section	Feature	Details
Admin	Notes	User now has ability to attach a document to note
Admin	Patient Financial	Three new auth statuses now available: First Appeal, Second Appeal, Final Appeal
Admin	Patient Payer	Patient Financial: Payer: May now be marked as 'MD not required' and/or Diagnosis not required' for billing
Calendar	Visit Start Time	Updated assignment start time default to 0700 (previously 0800)
Calendar	Non-Clinical	Assignments marked as non-clinical will remain red if no clinician is assigned
Calendar	Select All/ Multi	User now able to select all/multi-select visits for any function (delete, verify)
Calendar	Completed Status	User may now mark a working assignment as completed (will lose clinical; this is permission based)
Admin	Clinician Report	Clinician Details report: User may now select skills option (trach, vent, etc.)
Billing	Forward Claim	User now has ability to forward to a payer and treat as an original claim (no disposition or adjud required)
Admin	Admin Manager	Patient Details now include Admin Manager (function mirrors Care Manager; can be any admin user)
Clinical Admin	Patient Report	Grievance & Incident reporting reformatted to allow for better audit reporting
Clinical Admin	Patient Status	Patients may now be marked as non-admit with date and reason; is reportable
Clinical Admin	Patient Status	Patients may now be marked as hold status with date and reason; is reportable
Clinical Admin	Orders	Medication: Is Antibiotic now includes additional infection reasons
*Clinical Admin	QA	QA: status of Submitted with Corrections added to differentiate between original, Pending QA and corrected
*Clinical Admin	QA	Visits with corrections now show audit trail of changes & clinician e-signature when re-submitted
*Clinical Admin	LPR	Intervention/Goal End Dates may now be edited if the item has not been charted against in a daily visit
*Clinical Admin	Vent Log	Vent Readings take in initial assessment of PDN shifts now show on Vent Log
Clinical Admin	Vent Readings	Vent Readings now appear in intervention detail of the PDF of completed visits
*Mobile	Corrections	Visits Requiring Correction listed first in app and highlighted In red
*Mobile	Corrections	QA Corrections may now be done directly in the app without any need to visit website
Mobile	Orders	Unsigned orders now highlighted in red in mobile app

*see following slides pulled from updated manuals

QA Corrections (Mobile)
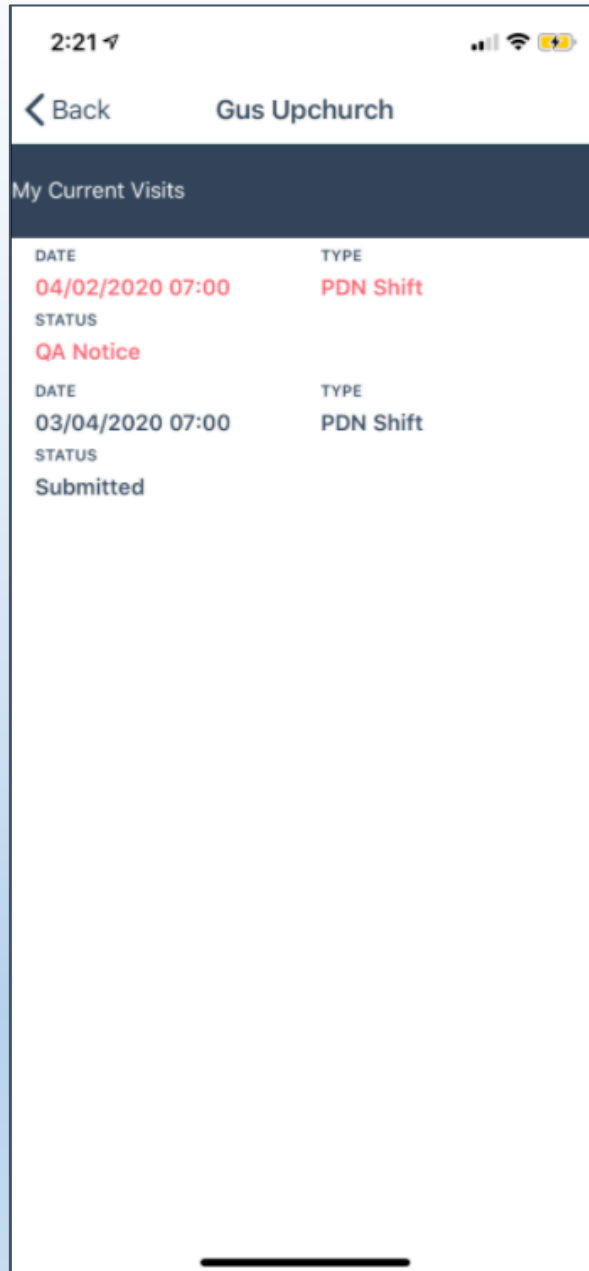
- When you have visit that has been sent back to you from QA it will appear in your mobile app with a status of Pending Corrections and be Highlighted in Red (left)

- Clicking on this visit will show a pop up up of what needs to be corrected; click OK and the visit will open up (right)

- Make the appropriate corrections and re-submit the visit to QA by signing & submitting
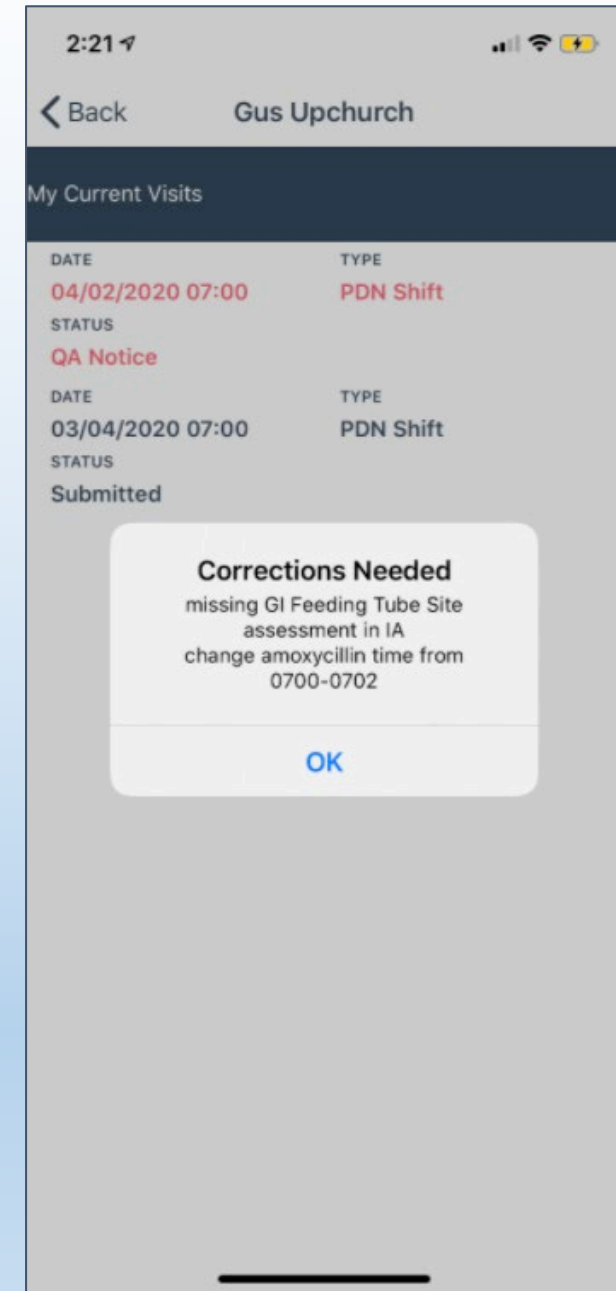
Quality Assurance Statuses

	Patient	Patient Filter		Clinician	Patient Filter	

	Care Manager	× Bridget Jones	Form Type		Admin Service Type	

Start Date 4/3/2020   **Alerts** --Select--   **Corrections** --Select--   [Search] [Reset] [Preview] [Approve]

	Date	Patient Name	Form	Clinician (Signee)	Care Manager	Status	Last Note	Alerts	
☐	04/10/2020	Upchurch, Gus	PDN Shift	Davis, Geena	Jones, Bridget	Pending QA	✎		📄
☐	04/10/2020	Exotic, Joe	PDN Shift	Davis, Geena	Jones, Bridget	Pending QA	✎	✳	📄
☐	04/09/2020	Adams, Carol	PDN Shift	Davis, Geena	Jones, Bridget	Corrected (1)	✎	✳	📄
☐	04/09/2020	Upchurch, Gus	PDN Shift	Davis, Geena	Jones, Bridget	Pending QA	✎	✳	📄
☐	04/07/2020	Adams, Carol	PDN Shift	Jones, Bridget	Jones, Bridget	Pending Corrections	04/10/2020 16:58:24 CDT		📄

Pending QA: Original Visit has been submitted and is ready for review

Pending Corrections: Original Visit has been sent back to the clinician to make corrections

Corrected (1): A previously pending corrections visit, has been corrected by the clinician and sent back to QA for review
(1) This indicates how many times the original visit has been corrected.
Clicking on this status will show an audit of what was changed from original to corrected (see next slide)

Quality Assurance Audit of Corrections (QA Page)

When a visit has been corrected by the clinician and sent back to QA you will have two places to view the audit of these changes
First, by clicking the status **Corrected (1)** which will bring up this screen with a side by side of changes
Second is the PDF of the visit itself (next slide)

Corrections

Audit 04/24/2020 13:03 CDT by Jackie Kennedy (LVN)   −

Initial Assessment Changes

Respiratory Rate   **Current Value:** 22   **Previous Value:** 20

Infection Control   **Current Value:** true
Kit/Micro Shield
Available

Progress Report Changes

16:01 — Patient to wear wrist/hand splints for 3 hours BID with a minimum of a 30 minute break in between. SN to check skin for s/s of redness and document skin assessment. SN to notify MD of intolerance.

Did you Follow MD Order   **Current Value:** No, deviated and did NOT admin/perform   **Previous Value:** Yes

Quality Assurance Audit of Corrections (PDF)

When a visit has been corrected; the end of the PDF of the visit will show the audit of the changes.
This includes the clinician's e-signature with date, time and device electronic signature when correction was submitted
Original entry includes strikethrough with details on the current data

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History

Revised By	Jackie Kennedy (LVN)	Date: 04/24/2020 13:03 CDT	E8E304E2-0363-4AB8-B911-7881848F0C6A

Initial Assessment Changes

Respiratory Rate: ~~20~~ => 22; Infection Control Kit/Micro Shield Available: ~~Not Answered~~ => true;

Progress Report Changes

16:01 - Patient to wear wrist/hand splints for 3 hours BID with a minimum of a 30 minute break in between. SN to check skin for s/s of redness and document skin assessment. SN to notify MD of intolerance. : Did you Follow MD Order: ~~Yes~~ => No, deviated and did NOT admin/perform;

History

Revised By	Geena Davis	Date: 04/11/2020 16:35 CDT	192.168.1.68

Initial Assessment Changes

Temperature: ~~99~~ => 97.6; Last Date DME Provider Checked Equipment: ~~12/13/2019 12:00:00 AM~~ => 1/14/2019 12:00:00 AM; Received Report From: ~~original 217~~ => 2nd resubmit;

Revised By	Geena Davis	Date: 04/11/2020 11:00 MDT	192.168.1.68

Initial Assessment Changes

Pain (describe): ~~Not Answered~~ => sinus pressure/admin PRN Tylenol;

LPR: Intervention Overview

Order Type: Standard & Custom

- Standard: pre-loaded into the system & attached to standard goal
- Standard: may include brackets [ ] for patient specific parameters
- Standard: may have mobile app functionality built in
- Custom: allows user to create all custom text
- Custom: allows user to indicate additional mobile app functionality

Start Date

- Defaults to todays date
- SOC date should be used for initial assess
- New/Changes Order dates used after initial

End Date

- Should **NOT** be used pre-emptively
- i.e. if cert period ends 3/31 do NOT enter end date of 3/31
- End date should be left blank until an order is discontinued
- If end date accidentally saved user may remove/change as long as intervention has not been charted against from mobile app

Goals

- Standard Interventions all mapped to a standard goal
- Standard goals may be used multiple times in single assessment
- When custom intervention created user may create custom goal